

About maintenance

Your investment will pay off better if you maintain your flooring properly. A maintenance program will help you conserve the beauty of your carpet and will prolong its lifespan as dirt will not accumulate between the fibers which could damage the flooring. A good maintenance program comprises of four steps:

1. Pre-purchase maintenance planning
2. Preventive care
3. Regular/daily maintenance
4. Periodic maintenance

Pre-purchase maintenance planning

Carpets intended for commercial areas must withstand heavy traffic and extensive soiling. Before choosing the carpet you should consider how much traffic and soiling it will be subjected to. Durability and lifespan of a carpet depends on its fibers, pile construction and correct color choice. Study the carpet's technical datasheet thoroughly before making the selection. General rule of thumb: a carpet intended to handle heavy traffic and extensive soiling should be made of nylon fibers and should be of darker colors for easier maintenance.

Preventive care

Most important preventive step in maintenance is to prevent dirt from reaching the carpet. For this we recommend the use of dirt-barrier systems. This relatively small investment will prolong the carpet's lifespan considerably. We advise to follow the 80-20 principle. 80% of dirt will enter the building through the main entrance. 80% of foot traffic will be subject to 20% entrance areas. So a minimal preventive measure would be to use a dirt-barrier system at high traffic entrance areas. This way, with a dirt-barrier system you can stop 80% dirt from reaching the flooring. Remember that prevention is more effective than dealing with the consequences.

Regular/daily maintenance

Spots should be removed immediately after they appear. We recommend to use professional cleaning agents. Use an absorbent cloth with a cleaning agent and blot the spot softly. Do not rub the spot – start from the edges and move towards the center. The earlier you react, the bigger the chance for complete removal of the spot. Depending on the traffic, we recommend the use of a vacuum cleaner with beater bars (up to three times a week). In case of needlefelt carpets, we advise not to use spiral beater bars as these will make the surface „hairy“.



NB! Before using a spot removal agent for the first time, we recommend to test it on a spare tile or in a concealed area. We advise to avoid the use of diswashing liquids or oil-based cleaning agents. Always follow the manufacturer's instructions.

Periodic maintenance

Periodic maintenance should be carried out at least once a year or depending on the intensity of foot traffic. This should be done by a professional cleaning company with special equipment and professional cleaning agents.